



TCI Fidelity

*Andrea Turnbull &
Lisa A. McCabe, Ph.D.
Residential Child Care Project, BCTR
Cornell University*

TCI Regional Event
*Building Communities of Practice:
Sharing What We Have Learned*

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Fidelity: What is it?

- Extent to which intervention delivered as intended
- Fit between developer-defined program components and actual implementation
- A measure of the quality of implementation





Fidelity: Why does it matter?

1. Assist programs to self assess and implement well
2. Assess how program components relate to outcomes
3. Help replicate program success



TCI Fidelity Agencies

- 9 original pilot agencies
- 30 Agencies since 2014
- US (22), UK (2), Canada (2), Australia (4)



TCI Fidelity Process

Before Visit

- Anonymous staff surveys
 - Use of TCI
 - Beliefs/attitudes restraints
- TCI fidelity tool (agency)

2 Day Visit

- Leadership team meeting
- Focus groups with staff
- Observations
 - Staff-youth
 - Training (when possible)
- Leadership team meeting #2
 - Staff survey findings
 - Discussion of observations/fidelity tool (Cornell)

Post Visit

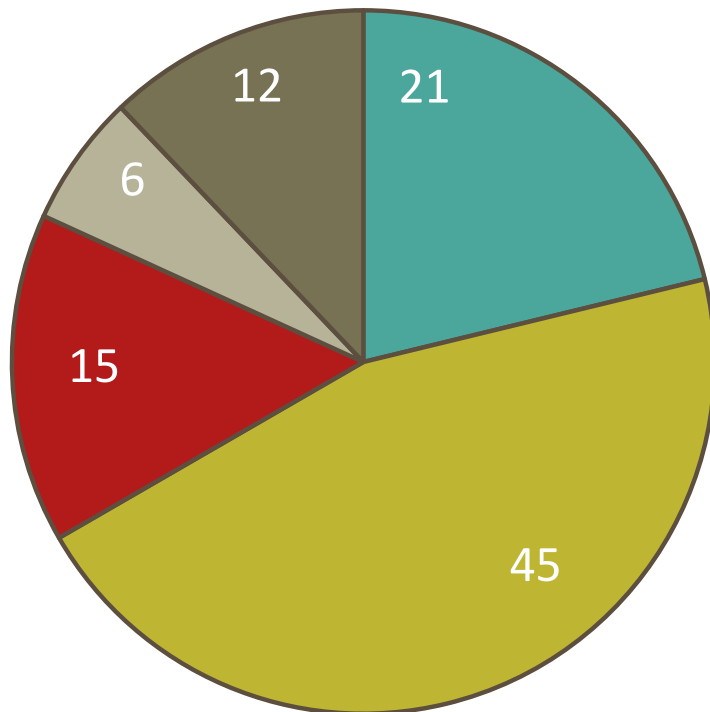
- TA Report
- Registration?



THE “MINI” STAFF SURVEY

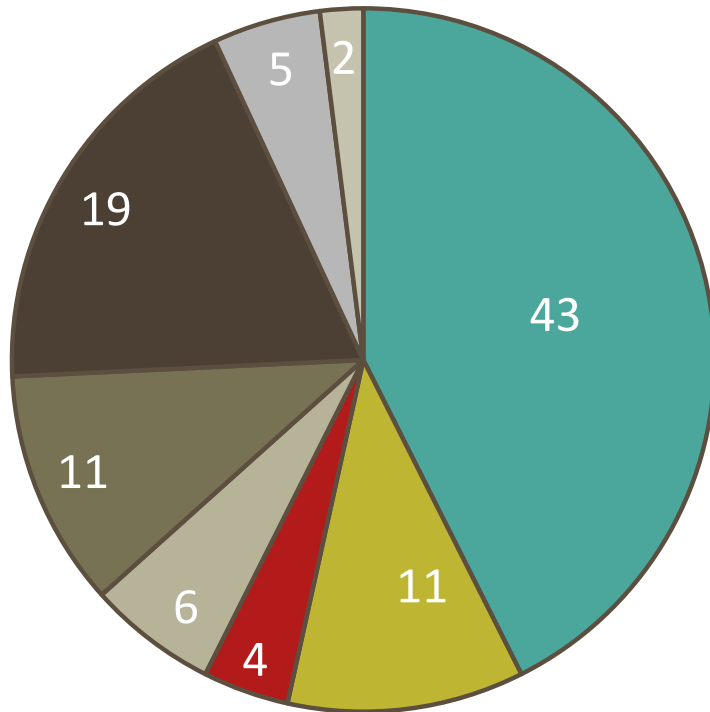


Current position (mini survey)



- Direct Care/Line/CC Worker
- Supervisor/Manager
- Staff
- Training/Development
- Educator
- Other

Current position (17 Organizations)

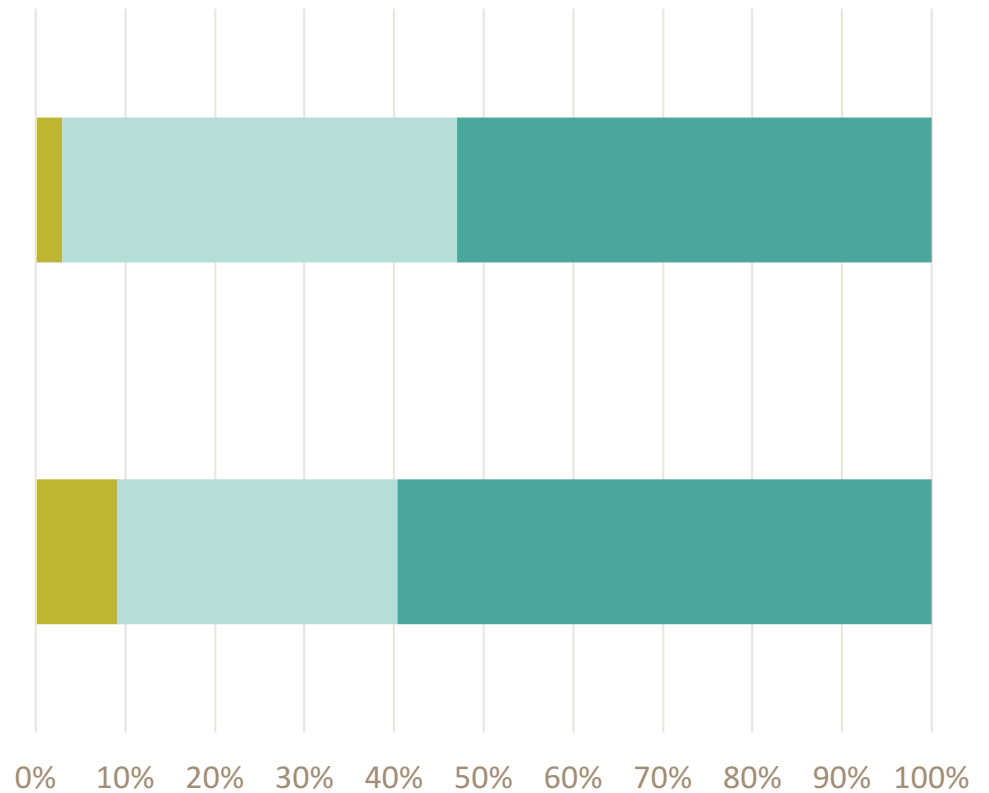


- Direct Care
- Supervisor
- Administrator
- Nurse
- Clinician
- Teacher/School
- Family/Case Worker
- Other

Views about TCI (mini survey)

Because of the TCI skills of my colleagues, there are few power struggles with youth

Because of my TCI skills, I have few power struggles with youth



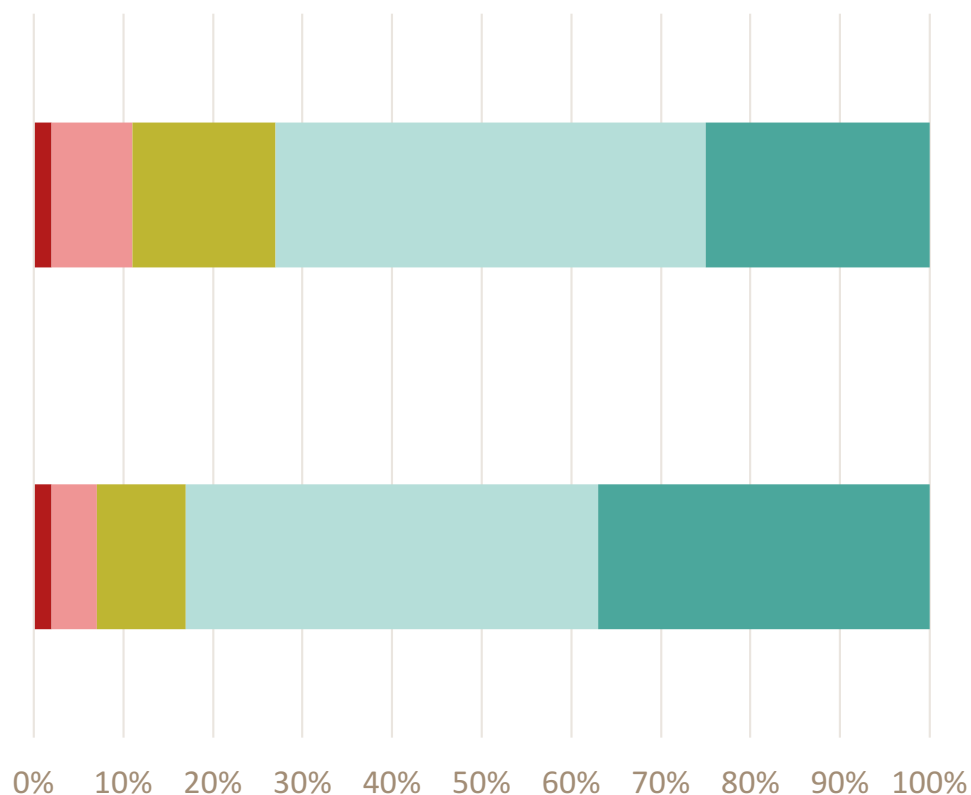
■ Strongly Disagree ■ Disagree ■ Not sure ■ Agree ■ Strongly Agree



Views about TCI (17 organizations)

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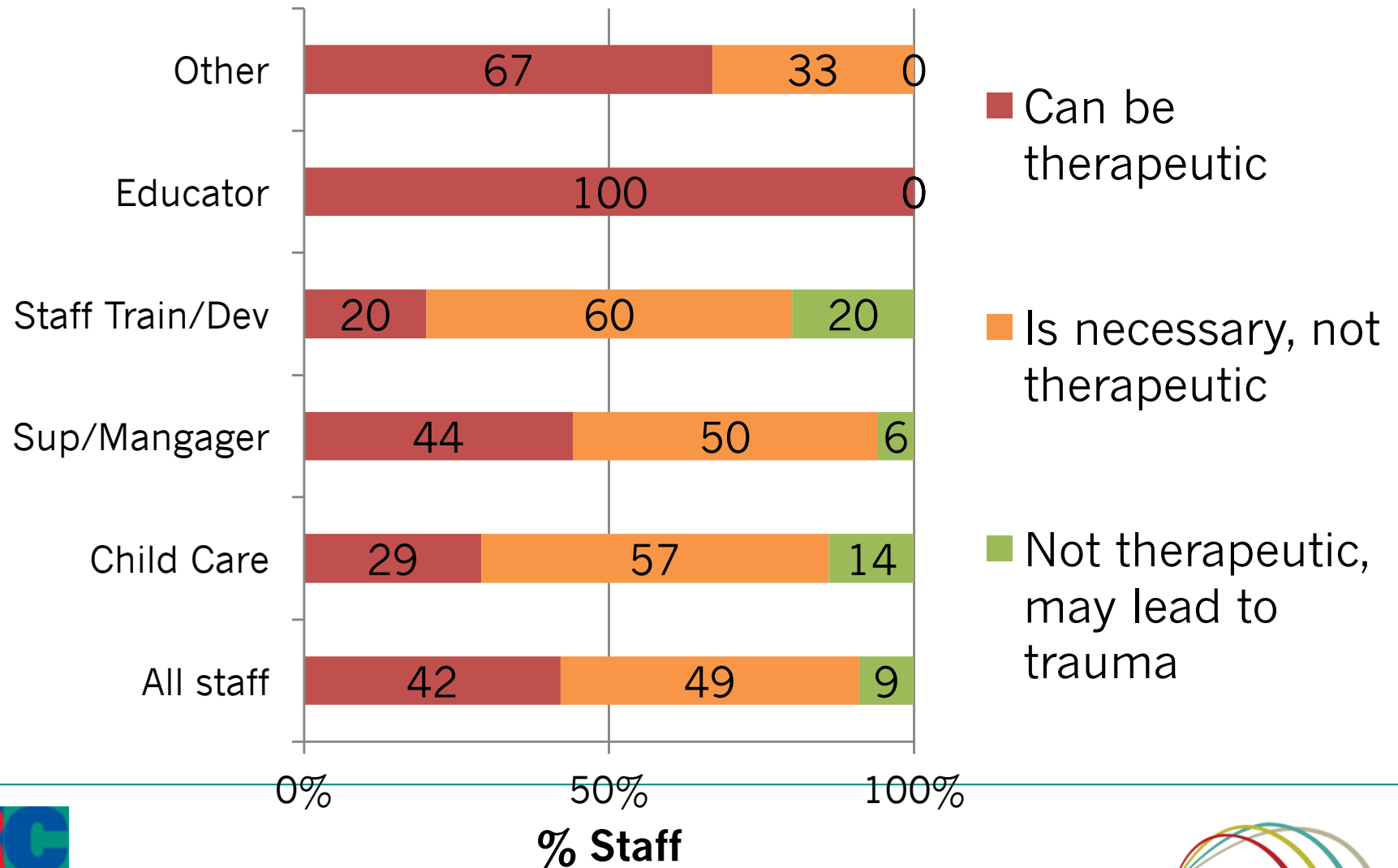
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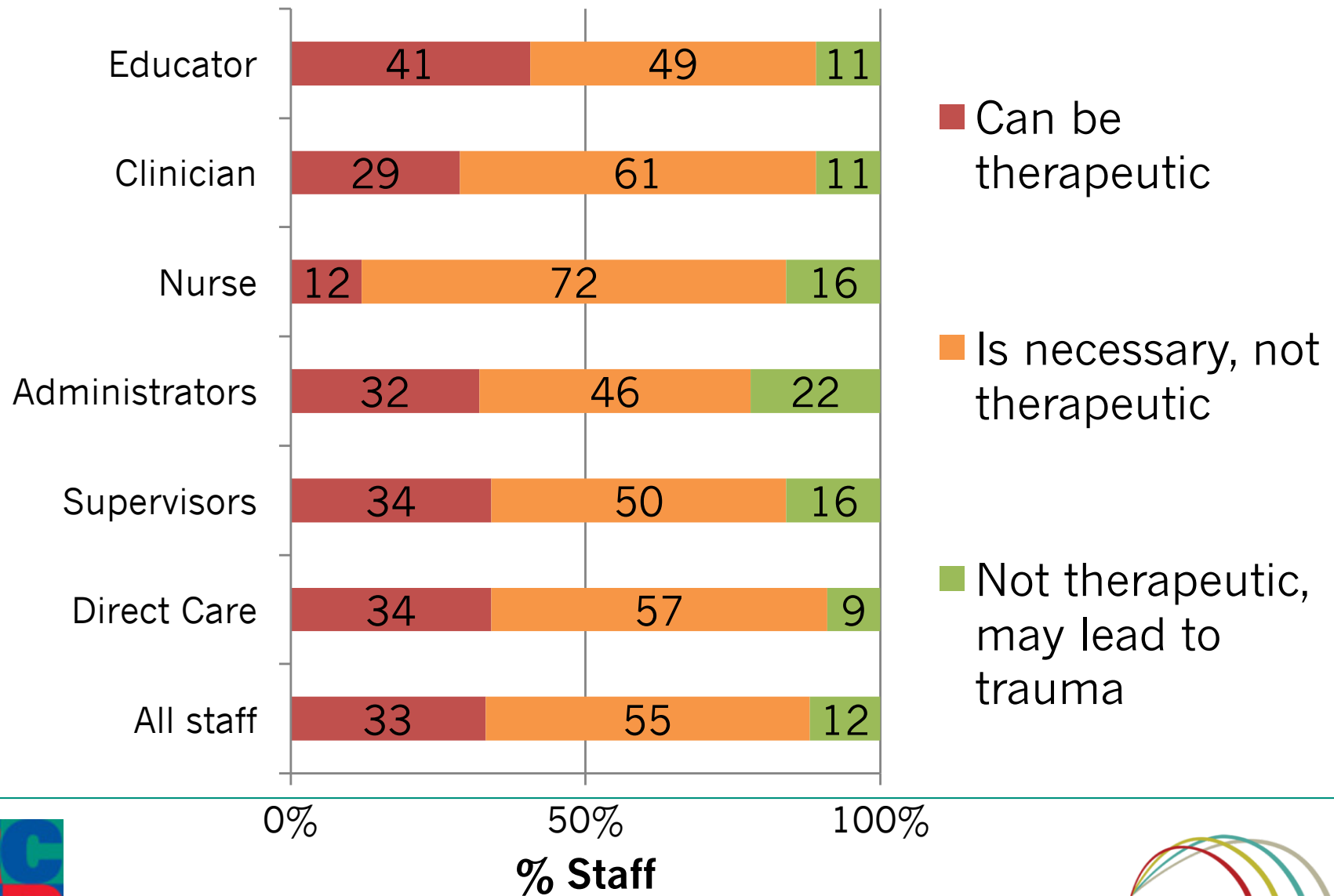
■ Strongly Disagree ■ Disagree ■ Not sure ■ Agree ■ Strongly Agree



Views About Restraint (Mini Survey)



Views About Restraint (17 organizations)



THE TCI FIDELITY TOOL



TCI Fidelity Tool

- 5 Domains
 - Leadership/Culture
 - Clinical Participation
 - Supervision
 - Training
 - Incidents and Documentation

- 35 items

- 5 point scale

Fully met — In progress (consistent) — In progress (partial) — Planning — Not implemented/concerning



Agency Benefits from TCI Fidelity Process

- Opportunity to reflect on agency practice
 - Affirmation of successes
 - Clear direction for future
- Partnership and collaborative relationship



TCl Agency Registration

- Recognizes implementation of the TCl System to RCCP's high standards
- Affirms ongoing commitment to best practice guidelines
- Represents RCCP's commitment to helping TCl agencies implement with fidelity
- Initiates university-agency relationship



To Become a Registered TCI Agency

- Demonstrate TCI System implementation standards by completing the TCI Quality Improvement and Fidelity Assessment process
- Senior RCCP staff review results from assessment process and recommend registration status



Registered TCI Agency: Privileges

- Acknowledgement on RCCP website
- Access to PDF files for TCI Student Workbooks
- Discounts on TCI materials, tuition for TCI training, and on-site technical assistance
- Contributes to research for the field
- TCI Agency mentor opportunity



Registered TCI Agency: Responsibilities

- Practice in accordance with TCI principles and training guidelines (hours of training, frequent refreshers, RCCP evaluation instruments, etc.)
- Share incident data with Cornell
- Renew TCI registration every 3 years



Privilege and Responsibility

Become a more active part of a community of practice aimed at improving outcomes for children and families.



For more information

Andrea Turnbull
ajt78@cornell.edu

Lisa McCabe
Lam4@cornell.edu

rccp.cornell.edu

